

2021 KTM MOTORCYCLE LIMITED WARRANTY



(Only applicable to KTM Motorcycles sold in the U.S. and Canada)

I. CONDITION OF WARRANTY

KTM North America, Inc. hereby warrants new and reconditioned demonstrator KTM motorcycles purchased from an authorized KTM dealer to be free from defect in materials and workmanship for the period of time stated herein, subject to certain limitations stated herein. This warranty applies only if the motorcycle has been properly set-up and serviced for pre-delivery by an authorized KTM dealer. The warranty applies only if the motorcycle has been operated and maintained in accordance with the owner's manual or other KTM literature delivered with the motorcycle. This warranty is void if the OWNER'S REGISTRATION/PRE-DELIVERY INSPECTION FORM has not been completed in full and entered into KTM Dealer.Net by the selling dealer within 24 hours of retail sale.

II. PERIOD OF WARRANTY FOR 2021 MODEL KTM MOTORCYCLES SOLD IN THE U.S. AND CANADA

200 Duke, RC 390, 390 Duke, 390 Adventure, 890 Adventure, 1290 Super Adventure S:

Duration: 24 months from date of purchase or 24,000 miles, whichever comes first.

Limitations: The warranty can be transferred to subsequent owners within the stated warranty period.

Applies to: 200 Duke, RC 390, 390 Duke, 390 Adventure, 890 Adventure, 1290 Super Adventure S

690 SMC R, 690 Enduro R, 890 Duke R, 890 Adventure R, 890 Adventure R Rally, 1290 Super Adventure R, 1290 Super Duke R:

Duration: 12 months from date of purchase or 12,000 miles, whichever comes first.

Limitations: The warranty can be transferred to subsequent owners within the stated warranty period.

Applies to: 690 SMC R, 690 Enduro R, 890 Duke R, 890 Adventure R, 890 Adventure R Rally, 1290 Super Adventure R, 1290 Super Duke R

350 EXC-F, 500 EXC-F:

Duration: 6 months from date of purchase.

Limitations: This warranty is not transferable and applies to the original purchaser only.

Applies to: 350 EXC-F, 500 EXC-F

Competition motorcycles or any other KTM models used in Competition:

Duration: 30 days from date of purchase.

Limitations: This warranty is not transferable and applies to the original purchaser only.

Applies to: All SX, SX-F, XC (TPI), XC-F, XCF-W, XC-W (TPI), Freeride E-XC, SX-E 5

SX-E 5:

Duration: 30 days from date of purchase for the vehicle. 24 months from date of purchase for the Powerpack and Charger.

Limitations: This warranty is not transferable and applies to the original purchaser only.

Applies to: SX-E 5

Freeride E-XC:

Duration: 30 days from date of purchase for the vehicle. 36 months from date of purchase for the powerpack and charger.

Limitations: This warranty is not transferable and applies to the original purchaser only.

Applies to: Freeride E-XC

- Any KTM motorcycle specifically designed for and/or used in any type of competition is covered for 30 days from the date of purchase.
- Any KTM motorcycle utilized commercially in connection with generating income and/or is commercially licensed or tagged (e.g. Rental operation use) during the warranty period will be covered for 30 days from the date of purchase.
- The warranty period is effective on the date of purchase by the Original Purchaser and remains in effect only as stated above.

III. KTM WARRANTY COVERAGE

KTM North America, Inc. warrants to the customer that the motorcycle is defect-free both in terms of material and workmanship from the factory. Any part found to be defective during the motorcycles stated warranty period subject to the limitations of this warranty policy will be repaired or replaced free of charge.

IV. WARRANTY LABOR COVERAGE

Labor to replace parts that are covered in the KTM North America warranty, which are found to be defective in material or workmanship, is no charge to the original purchaser. Warranty repairs must be done only with the authorization of KTM North America. Labor costs to replace any parts without authorization from KTM North America, or any other parts not covered in the KTM North America, Inc. warranty are not covered.

V. GENERAL EXCLUSIONS FROM WARRANTY

This warranty does not cover any failures resulting from, or caused by:

1. Lack of proper maintenance.
2. Modification, alterations, and installation of parts that are not genuine KTM parts or supplied as original equipment.
3. Damages due to accident, collision, abuse or neglect.
4. Normal wear components, including but not limited to, the following: piston and piston ring, Nikasil cylinder coating, all bearings, all seals, all clutch components, transmission gear engagement "dogs", final-drive chain and sprockets, brake components, suspension valving, carburetor jetting, and filter elements.
5. Misuse, such as, but not limited to, using incorrect fuel, using gasoline additives, not suitable lubricants and coolants, improper carburetor jetting, altering the electronic fuel injection system, owner installed replacement parts.
6. Piston/Cylinder seizures.
7. Damages to the paint, coatings or corrosion of metal parts due to external influences such as stones, salt, industrial exhaust gases, inadequate cleaning with inadequate cleaning products.
8. Fading of painted or metal coated surfaces.
9. Damages due to water submersion and/or foreign material ingestion.

VI. OWNER RESPONSIBILITY

1. Owner is responsible for maintaining their motorcycle in accordance with the schedule printed in the owner's manual.
2. Owner is responsible for the costs of maintenance to the motorcycle including service at scheduled intervals. Service work properly done by the owner will not void the warranty. Failures caused directly by lack of maintenance or improper maintenance will void the warranty.
3. If warranty repairs are needed, they must be performed by an authorized KTM dealership. The owner may be asked to provide the following documentation of proper maintenance: a maintenance record which displays the date of service and service work performed, copies of repair orders/ receipts, a statement that the owner performed the service work including receipts for the replacement parts/ gaskets/ filters/ fluids etc. that were used to complete the service.
4. Return the KTM motorcycle to an authorized KTM motorcycle dealer within ten (10) days after discovery of any defective parts. Your KTM dealer should initially determine if the particular KTM component(s) in question are to be submitted to KTM North America, Inc. for evaluation. All warranty work must be performed by an authorized KTM dealer.
5. KTM North America, Inc. does not authorize any company or person to create a liability or any warranty obligation on its own behalf. KTM North America, Inc. in its sole discretion will make the final disposition of any component(s) submitted for warranty evaluation. All parts and components returned to KTM North America, Inc., and replaced under this warranty shall become the property of KTM North America, Inc.

VII. LIMITATIONS ON WARRANTY

THE LIMITED WARRANTY DESCRIBED IN THIS 2-PAGE DOCUMENT IS THE ONLY WARRANTY WHICH APPLIES TO YOUR MOTORCYCLE. KTM NORTH AMERICA, INC. MAKES NO OTHER WARRANTY OR GUARANTEE OF ANY KIND EXPRESSED OR IMPLIED. NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY PURPOSE, IS APPLICABLE TO ANY PRODUCT SOLD BY KTM NORTH AMERICA, INC. BUYER AND ALL OTHER PARTIES WHO CONTRACT WITH KTM NORTH AMERICA, INC., HEREBY SPECIFICALLY AND KNOWLEDGEABLY WAIVE ANY AND ALL WARRANTIES, EXPRESSED OR IMPLIED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. ALSO EXCLUDED FROM THIS WARRANTY ARE ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING LOSS OF USE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY, FROM STATE TO STATE. THE CONTENTS STATED HEREIN ARE SUBJECT TO CHANGE WITHOUT NOTICE.

VIII. HOW TO OBTAIN WARRANTY SERVICE

To receive any type of warranty service, take your KTM motorcycle and warranty registration to any authorized KTM dealer during normal service hours. If you are unable to get satisfactory warranty service at a KTM dealer, or you are dissatisfied with a warranty decision, please write to the following address:

KTM Customer Service Department, 1119 Milan Ave., Amherst, Ohio 44001

We will need the following information in order to assist you:

- Your name, address, and telephone number
- Product model and vehicle identification number (frame number)
- Date of purchase
- Dealer name and address
- Nature of problem

I have read and understand and accept the terms and limitations of this warranty.

Buyer or Agent