

RECALL OF KTM SX, SX-F and SMR MODELS OF MODEL YEAR 2021: CHAIN REPLACEMENT

Valid for all markets

KTM recalls KTM SX, SX-F and SMR models of model year 2021 to the workshops of authorized KTM dealers in order to replace the drive chain due to deviations in manufacturing at our supplier.

A defective drive chain may have been installed in the above models due to deviations in manufacturing at our supplier. This can lead to premature failure of the chain and possible consequential damage. The chain must therefore be replaced on all affected motorcycles.

Customers to whom the affected motorcycles have already been delivered are being personally informed by letter and are asked to immediately contact an authorized KTM dealer to arrange an appointment. In addition, customers can check online in the "Service" area on the KTM website if their motorcycle is affected by the recall.

The replacement of the chain takes approximately 20 minutes. The replacement of the chain can be carried out by authorized KTM dealers only. This replacement of the chain is a free-of-charge service for customers performed under warranty.

KTM SPORTMOTORCYCLE GMBH

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EUR Bank Account: Deutsche Bank Wien // IBAN: AT52 1910 0000 3801 8001 // BIC: DEUTATWW
USD Bank Account: Deutsche Bank Wien // IBAN: AT87 1910 0000 3801 8050 // BIC: DEUTATWW
EUR Bank Account: Oberbank Mattighofen // IBAN: AT52 1504 1005 3111 8396 // BIC: OBKLAT2L
USD Bank Account: Oberbank Mattighofen // IBAN: AT76 1504 1002 1870 1431 // BIC: OBKLAT2L
UID-NR.: ATU 636 409 56 // FN: 295902 a // Ried im Innkreis

