RECALL OF KTM OFFROAD MODELS

Valid for all markets

KTM is recalling specific frame numbers of SX-F, XC-F, XC-W, EXC, EXC-F and EXC Six Days models of current model year 2017 to the workshops of authorized KTM dealers for a complete replacement of the hand brake cylinder.

Following market investigations by KTM it has been determined that anomalies in the manufacturing process have resulted, with certain batches, in hand brake cylinders with defective machining. This can lead to early wear of the sealing cup in the hand brake cylinder, thus leading to impaired braking performance. As the anomalies are restricted to specific batches, the hand brake cylinder must be checked and the affected batches replaced.

The following models are affected by the recall:
- KTM 250 SX-F EU
- KTM 350 SX-F EU/US
- KTM 450 XC-F US
- KTM 150 XC-W EU/US
- KTM 250 XC-W US
- KTM 300 XC-W US
- KTM 250 EXC EU
- KTM 300 EXC Six Days EU
- KTM 300 EXC EU/AU
- KTM 250 EXC-F Six Days EU
- KTM 250 EXC-F EU/AU
- KTM 350 EXC-F Six Days EU
- KTM 350 EXC-F EU/AU
- KTM 450 EXC-F Six Days EU
- KTM 450 EXC-F EU/AU
- KTM 500 EXC-F AU

Customers to whom the affected motorcycles have already been delivered are being informed by a personal letter and are asked to immediately contact an authorized KTM dealer to arrange an appointment for replacement. In addition, customers can check online in the “Service” area of the KTM website to determine if their motorcycle is affected by this recall.

The check and replacement of the hand brake cylinder will be carried out at no cost to motorcycle owners, but must be performed by authorized KTM dealers only.

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