KTM Recall Action: control and possible exchange of front wheel forks

Because of a possible defect in the inner tubes of the front wheel forks of some models from the model year 09, KTM is recalling all of the affected motorcycles to the company’s authorised workshops.

KTM thus initiates a control of the fork production date on the vehicles that may be affected and a possible exchange of the front wheel fork. This is because the supplier has not verified the heat treatment process of the inner tubes of the front wheel forks.

Customers are asked to make contact with an official KTM authorised workshop.

The date on both fork tubes will be verified by the official KTM workshops. If only one of the fork tubes be seen to be manufactured during the time frame in question, both will still be replaced. The exchange will be at no cost to the customer.

A specific number of a defined group of vehicles among the following models is affected: Models 125/150 SX, 250 EXC, 250 EXC-F, 250 XCF-W, 250 XC-W, 300 EXC, 300 XC-W, 450 SMR, 690 Duke, 690 SMC, 990 SMR and 990 SMT all from the model year 2009.

All owners of the models affected will also be directly contacted in writing by KTM. In addition, there is also the possibility to check online whether a model is among those affected. The information is accessible at www.ktm.com under the section “Service” after entering the chassis number and the delivery certificate number.