

RECALL OF KTM SX-E 5 MODELS OF MODEL YEAR 2021: CHECK OF BATTERY VENT VALVE

Valid for all markets

KTM recalls KTM SX-E 5 models of model year 2021 to the workshops of authorized KTM dealers in order to check the battery vent valve due to deviations in the production process.

In the production process of the battery vent valve, nonconformities may have occurred. The vent valve may be missing on some vehicles, which may lead to unsafe battery conditions, e.g. after water intrusion. For this reason, a check if the vent valve is installed has to be performed on all affected vehicles.

Customers to whom the affected motorcycles have already been delivered are being personally informed by letter and are asked to immediately contact an authorized KTM dealer to arrange an appointment. In addition, customers can check online in the “Service” area on the KTM website if their motorcycle is affected by the recall.

The check of the bleeder valve takes approximately 10 minutes and the retrofit of the bleeder valve, if necessary, takes around 25 minutes. The check and retrofit can be carried out by authorized KTM dealers only. This check and possible retrofit of the bleeder valve is a free-of-charge service for customers performed under warranty.

KTM SPORTMOTORCYCLE GMBH

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USD Bank Account: Deutsche Bank Wien // IBAN: AT87 1910 0000 3801 8050 // BIC: DEUTATWW
EUR Bank Account: Oberbank Mattighofen // IBAN: AT52 1504 1005 3111 8396 // BIC: OBKLAT2L
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