RECALL OF KTM SX MODELS MY2016

Valid for all markets

KTM is recalling specific frame numbers of the 250 SX-F and 250 SX-F Factory Edition models of model year 2016 to the workshops of authorized KTM dealers for a complete crankshaft replacement.

Following market investigations by KTM it has been determined that quality deviations in the manufacturing process of the connecting rod may result in early failure and fracturing of the conrod under certain load conditions. KTM is therefore issuing an instruction to replace the complete crankshaft on the vehicles affected.

Customers of affected and already distributed motorcycles are being informed by a personal letter, asking them to immediately contact an authorized KTM dealer to arrange an appointment for replacement. In addition, customers can check online in the “Service” area of the KTM website to determine if their motorcycle is affected by this recall.

Replacement crankshaft work will be carried out at no cost to motorcycle owners, but must be performed by authorized KTM dealers only.

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