



The General Conditions are available on our internet web site www.ktm.com or at your KTM dealer.



24-hour hotline:
Within the UK 0870 737 5512
Outside the UK +44 (0)1444 442 071

DEALER'S STAMP

Europe-wide
cover!

SERVICECARD

Sometimes things just don't turn out as planned. And it's a good job that the **KTM Service-Card** is there for situations of this very nature.

With the **KTM Service-Card**, your mobility will very quickly be resumed in the event of a breakdown, allowing you to be on your way without serious disruption.

The **KTM Service-Card** opens up direct and immediate access to a professional network in emergencies, providing you with support in any eventuality. Fast and reliable help is guaranteed, thanks to KTM's collaboration with Europ Assistance. Europe-wide round the clock cover provided.

KTM SERVICE CARD



Key services provided by your **KTM Service-Card** at a glance:

| | |
|--|--|
| Partners | KTM and Europ Assistance |
| Geographical cover | Europe-wide |
| Period of cover | Two years max. or 20000 km from date of 1 st registration |
| Optional | Can be extended to 40,000 kilometres for £ 7.50 |
| Covered Vehicles | KTM motorcycles covered by 24 months' manufacturer's warranty, more than 50cc engine capacity, road-licensed & used on road only, acquired after 1 st January 2005 |
| Beneficiaries | Owner or driver + passenger |
| Extent of cover | Access to a Europe-wide and comprehensive service-provider network, and a round-the-clock emergency call centre |
| <ul style="list-style-type: none">• Roadside assistance• Breakdown towing• Alternative transport | <p>Costs covered up to a maximum of £ 105.00.</p> <p>Towing costs up to the closest KTM dealer covered up to a maximum of £ 105.00.</p> <p>If vehicle transported to a dealer and repairs >24 hours, rental vehicle for maximum 7 days and £ 35.00 per day.</p> |
| <ul style="list-style-type: none">• Away from Home Benefits (Breakdown > 50 km from Customer Home) <p>If the repair cannot be completed on the day of immobilization, the driver and passenger will have the option to choose between:</p> <ul style="list-style-type: none">- Hotel: During the repairs and for a maximum of 4 nights (working days) to a maximum of £ 52.00 per person and per night. OR continuation of journey- Rental car- in case of breakdown or theft: A rental car will be provided for max 7 days and £ 35.00 per day. OR Continuation of journey- First class train ticket or economy class air travel if > 1000 KM for the driver and the passenger Additional taxi costs are covered up to £ 52.00. | |
| <ul style="list-style-type: none">• Vehicle Recovery | Once repaired, the customer has the option to either collect the vehicle from the dealer himself or to have the vehicle repatriated. |
| <ul style="list-style-type: none">• Collection by the customer | If customer located within 50km of the repairing dealer, taxi transportation. If customer located more than 50km from the repairer dealer, a first class train ticket or economy class air travel if > 1000 km. |
| <ul style="list-style-type: none">• Vehicle repatriation from abroad• Spare parts dispatch | <p>If repairs >3 days and the customer chooses to have the vehicle repatriated to his home.</p> <p>To restore mobility of the vehicle abroad: acceptance of shipping costs and customs duties on spare parts.</p> |
| <ul style="list-style-type: none">• Theft – abroad only | In event of theft abroad: assistance with customs clearance or scrap charges and acceptance of processing fees (no taxes and customs duties) during customs clearance or acceptance of scrap costs. |
| <ul style="list-style-type: none">• Storage parking | If the nearest dealer is closed (weekend, night, ...), the vehicle will be transported to a secure parking. In case of finding after theft abroad, the costs for vehicle storage are covered up to a maximum of 2 weeks. |
| <ul style="list-style-type: none">• Information• Vehicle key service | <p>Location of KTM dealers.</p> <p>Obtaining a spare key and acceptance of dispatch costs in the event of loss of original key whilst abroad. Condition: key number must be stated.</p> |